

Diocese of Brentwood
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Head teacher

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To the Families of All Pupils

Dear Families

Groupcall Xpressions – New App

As you are aware, we use the Groupcall messaging service in school. Groupcall has now developed an app which provides an even better communication tool. This service is free to use by both parents and school so will also help us save money on the texting service.

The app is completely free of charge to you and should be installed on your mobile phone or tablet. It currently supports both Apple iOS and Android devices. You can also login on a web browser at <https://xpressions.groupcall.com>

What do you need to do now?

Please download the app Groupcall Xpressions from the app store/Google play store.



The app uses your mobile number and email from the school's database. Once you have entered your email and mobile number, the system will text you a 6 digit, one-time code to enter. You can then set up your own, preferred password. If your contact details change at any point, it is important to inform the school office. If we do not have the correct details for you, you may miss future important messages or information. If you have trouble signing in to the app, it is likely that the details you have entered (mobile number and email address) are different to those on the school database. If this is the case, please contact the school office.

Once installed, you will be able to receive messages directly to the app instead of via text message. The messages will then show in a timeline for ease of reference. You can flag or delete messages as appropriate. It is important to ensure the app has notifications enabled (through your mobile's settings function) so that you know when a message has been received.

Groupcall provide a dedicated support website for parents to also help you get up and running with Xpressions, or answer any common questions parents have on using the app: <http://parents.groupcall.com>.

Yours sincerely

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