

<i>My child cannot speak English. What will happen?</i>
We will help your child settle into school whilst communicating with you. We encourage non-English speaking families to try and speak some English at home if possible which will help develop their spoken English even further. Young children develop their language skills very quickly so please feel assured we will do all we can to support them in this area.
<i>What clothes should my child wear to Nursery?</i>
Please see our Information for Nursery parents on our school website for further information regarding what clothes your child should wear. These are available from our uniform providers (see website). Please ensure your child wears trainers with a Velcro fastening to school; <u>no laces please</u> .
<i>My child is going to be attending all day. Can I order a school lunch for them?</i>
Unfortunately, we cannot accommodate school lunches for the Nursery children at the moment. If your child is attending all day, please ensure you send them in with a healthy packed lunch. We will provide them with water and a fruit snack.
<i>My child sometimes has a toilet accident? What will happen?</i>
We ask that you put spare underwear, socks and jogging bottoms in your child's bag just in case this happens. If it is a minor toilet accident, we will arrange for them to change into their spare clothes. If it is a major toilet accident, you may receive a call from the office to collect your child in order to make them more comfortable. Please do not worry if this happens, they are very young still.
<i>What happens if my child does not behave at school?</i>
Please see our Behaviour & Discipline Policy for more information regarding how we support children in school with their behaviour. We will work with you if your child needs support with their behaviour.
<i>What is a key worker?</i>
All children will have a key worker. This adult will oversee the child's welfare and development whilst in Nursery and liaise with the parents accordingly. They will discuss progress with parents at the bi-annual parental consultations.
<i>What happens if my child is upset coming into Nursery?</i>
Staff will be on-hand to help your child settle into Nursery. They will work with you to ensure your child has a successful transition into their new environment. Most children settle very quickly once they have been dropped off.
<i>I applied for a 15 hour place but would like to increase this to a 30 hour place. Can I do this please?</i>
Unfortunately we are almost full in Nursery so we cannot accommodate more 30 hour places at the moment. However, if you would like to go on to the waiting list in case a space becomes available, please contact the office.
<i>What happens if my child falls asleep?</i>
Please do not worry. We will make your child comfortable if this happens.

What should I do if my child is unwell?

Please do not send your child into Nursery if your child is unwell. If your child becomes unwell whilst at Nursery, we will call you and ask you to collect them.

My child is attending for 30 hours per week. If they do not attend and/or are sick, can I ask for a refund?

Unfortunately we are not in a position to offer refunds for a child's general absence or absence due to sickness.

What happens if my child receives first aid at Nursery?

If your child has first aid for a minor incident, they will be given a green wristband to wear. This alerts the collecting adult to the incident. If your child has a minor bump to the head, they will receive an orange wristband and you will also receive a courtesy text regarding this in order that you can keep an eye on them at home. If the bump is a little more serious, the office will call you to alert you to it. You may wish to collect your child if this happens.

What happens if my child is too unwell to attend school?

Please report your child's absence to the school office via telephone (0208 590 1376 option 1) or email (admin.stbedes@redbridge.gov.uk) clearly stating your child's name, class and reason. You should re-report the absence if it continues. Once your child returns to school, please ensure you have confirmed the reason for absence in writing.

How do I keep up to date with news about school life?

Mr Nott writes to parents regularly and this is sent via email and is also on the school website. Your class teacher will also load information to their class blog on Fronter.

How does my child access learning platforms used?

Pupils will be issued with a log in and password which will be stuck in the back of their reading record book.